

# Central Pierce Fire & Rescue



*Effectively respond, continuously  
improve, compassionately serve*

## 2018 Annual Report



## Contents

Governing Body.....	2
Message from the Fire Chief .....	3
Fire Station Locations & Daily Staffing...	4
Service Area.....	4
Organizational Chart.....	5
2018 Highlights.....	6-7
Emergency Response Operations.....	8-9
Field Operations.....	8
Special Operations.....	9
Emergency Medical Services (EMS)..	9
Training.....	10
Health and Safety.....	11
Logistics.....	11
Prevention and Education.....	12-13
Budget and Finance.....	13
Community and Government Relations..	14
Community Service Volunteers .....	15
IAFF Local 726.....	15



### ISO Fire Protection Class 3 Rating

An ISO rating is a statistical rating assigned to cities and fire districts, and used by many insurance companies to define fire risk factors within a community. A fire department's ISO rating may affect insurance premium costs to property owners within their boundaries. On a scale of 1 to 10, with 1 being the best score, we are proud to have earned an ISO Rating of 3.

## Governing Body—Board of Fire Commissioners

Board members are elected by the public to provide administrative oversight, define the long term vision for the District, set annual budgets, and employ and supervise the Fire Chief.

Regular Meetings are held on the 2nd & 4th Mondays 6:00 pm at District Headquarters.

Board Agendas and Meeting Minutes are available on our website:

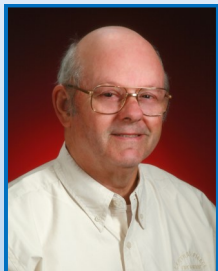
[www.centralpiercefire.org](http://www.centralpiercefire.org)

About Your Department/Board of Commissioners

**Meetings are open to the public**



Bob Willis  
2014 - 2019



Rich Coleman  
2018 - 2023



Bill Eckroth  
2016—2021



Steve Stringfellow  
2014—2019



Matt Holm  
2018 - 2023



Julie Door  
Ex-Officio



## Message from Fire Chief Dan Olson



As Fire Chief of Central Pierce Fire & Rescue (CPFR), I am honored to submit this 2018 Annual Report.

During 2018, our dedicated staff responded to over 30,253 calls for assistance. We are here to aid our citizens 24 hours a day/7 days a

week whenever they need our services.

I am tremendously proud of the all-hazards response services our employees provide. All of Central Pierce Fire & Rescue employees are dedicated to you, our citizens, to meet your need in times of emergency.

We are extremely thankful for the community support that we receive. This support is what enables us to serve. Our commitment to our taxpayers is to be good financial stewards with the funding that they have entrusted to us. That commitment involves providing an exceptional level of service at the best price possible.

In 2018, we completed a major undertaking of creating a new strategic plan. This update included a defining of a new mission, vision and values that we agree to operate for and within.

Our new mission: **“Effectively Respond, Continuously Improve, Compassionately Serve”** is a guiding statement for everyone in our organization to provide clarity and direction as we make decisions for you. Our strategic plan is available for public view on the CPFR website.

In 2018, we legally changed our name from Pierce County Fire District 6 to Central Pierce Fire & Rescue. We did this in order to remove any confusion as to who we are and what we do. All of our apparatus and stations reflect the CPFR name.

Our capital bond work in 2018 included finalizing construction of our Headquarters in Spanaway and the design, bid award, and beginning of construction of our new Station 72 on South Hill in the City of Puyallup. Outside of the Bond funding and because we were operating fire engines that were purchased in 1986, we purchased 8 engines to provide relief to our fleet. Our previous engines were extremely worn and we were concerned about their reliability.

As we have in the past, CPFR is ready to address any challenges head-on and look to the future. Our goal and challenge is to adapt in a way that makes a difference in the lives and safety of the citizens that we serve.

Sincerely,  
*Dan Olson*

Dan Olson, Fire Chief



### Headquarters/Business Office:

17520—22nd Ave E  
Tacoma, WA 98445  
253-538-6400

### Mailing Address:

PO Box 940  
Spanaway, WA 98387

### Permits:

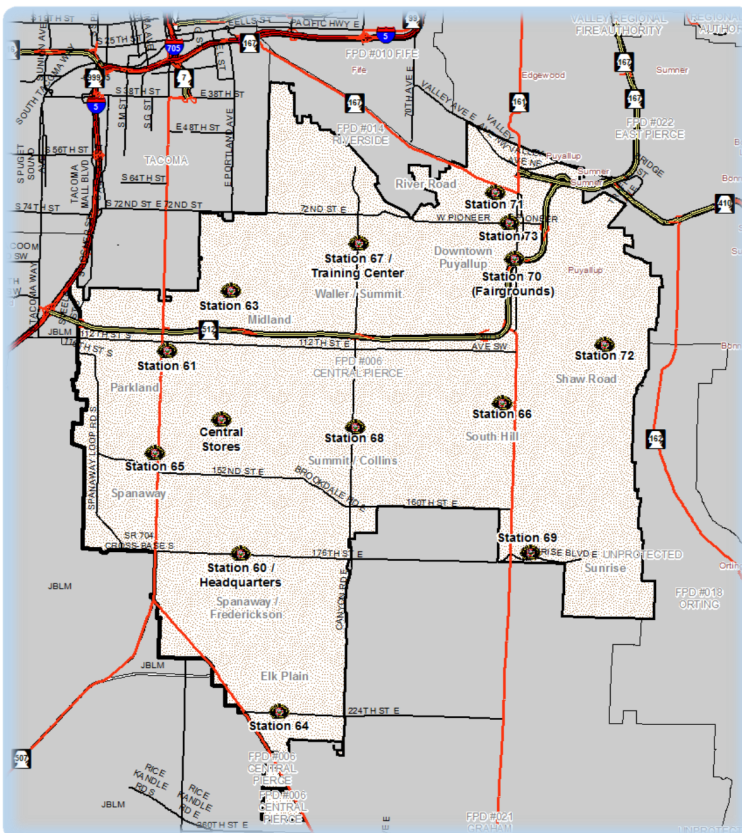
902—7th St NW  
Puyallup, WA 98371  
253-538-6402





## Fire Station Locations & Daily Staffing

Station	Address	Area	Apparatus/Staffing
<b>HQ/60</b>	17520 22 <sup>nd</sup> Avenue E	Spanaway	Engine 3, Medic 2
<b>61</b>	100 114 <sup>th</sup> Street S	Parkland	Engine 3, Medic 2, Ladder 4, Battalion Chief 1
<b>63</b>	1704 97 <sup>th</sup> Street E	Midland	Engine 3, Medic 2
<b>64</b>	3421 224 <sup>th</sup> Street E	Elk Plain	Engine 3
<b>65</b>	301 146 <sup>th</sup> Street S	Spanaway/Parkland	Engine 3, Medic 2
<b>66</b>	9813 128 <sup>th</sup> Street E	South Hill	Engine 3, Medic 2, Battalion Chief 1
<b>67</b>	8005 Canyon Road E	Summit	Engine 3, Medic 2
<b>68</b>	5401 136 <sup>th</sup> Street E	Canyon Road Corridor	Engine 3
<b>69</b>	17210 110 <sup>th</sup> Ave E	Sunrise	Engine 3
<b>71</b>	902 7 <sup>th</sup> Street NW	River Road Puyallup	Ladder 4, Medic 2
<b>72</b>	3509 27 <sup>th</sup> Street SE	Shaw Road Puyallup	Engine 3, Medic 2
<b>73</b>	311 West Pioneer	Downtown Puyallup	Engine 3



**12 Staffed Fire Stations**

**24 / 7 / 365**

**Daily Staffing**

**57 Firefighters**

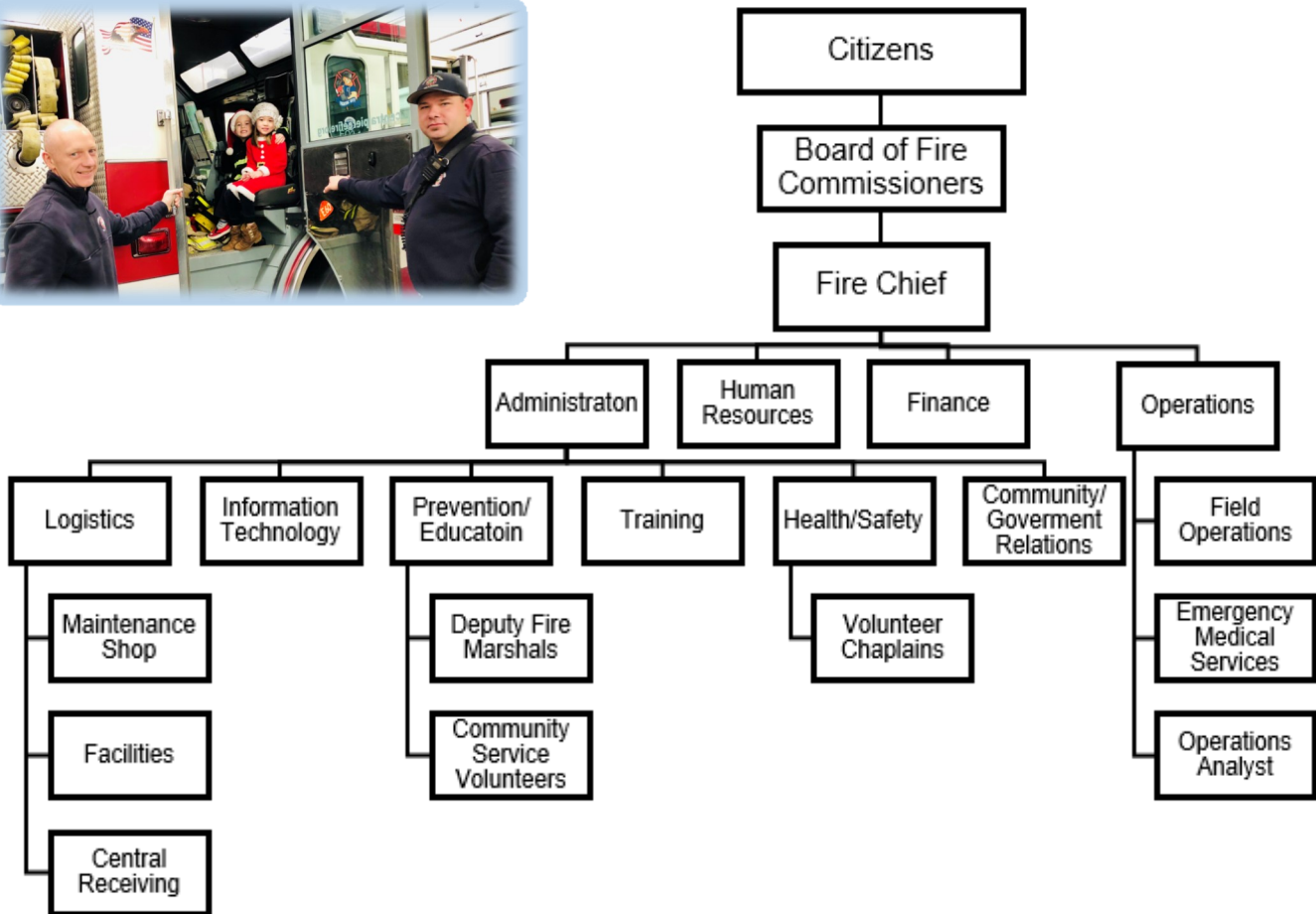
**12 Engines / Ladders**

**8 Medic units**





## Organizational Chart





## 2018 Highlights

### Legal Name Change to Central Pierce Fire & Rescue

CPFR has been operating informally as Central Pierce Fire & Rescue since 1994. In December of 2018, Pierce County Council approved a legal name change from Pierce County Fire Protection District No. 6 to Central Pierce Fire & Rescue.

### American Heart Association Bestows Cardiac Care Award

For the third year in a row, CPFR received the American Heart Association's Mission: Lifeline EMS Gold Plus Award for our continued dedication and achievements in cardiac emergency care.



### Citizen Lifesaving Award

Ms. Zamora received the Board of Commissioners Lifesaving Award for her quick thinking and heroic actions to save her children during an apartment fire.



*Recruit Academy Graduates 13 New Firefighters*

### 60 Training Tower Construction Complete

Construction was completed on the Station 60 Training Tower in Spanaway. The tower was dedicated to retired Battalion Chief Wayne Garden for his commitment to training firefighters past and present. This facility provides for "live fire" training to our firefighters as well as regional partners.



*Groundbreaking ceremony for new Station 72 on South Hill.  
The station is due to open by the end of 2019.*





## 2018 Highlights

### Fleet Reliability

Apparatus reliability is critical to timely incident response. Central Pierce was able to purchase and place eight new fire engines in service in 2018. The average age of the front line engines replaced was 16 years with average mileage over 178,000. Industry standard is 10 years for front line engines.

The new engines have increased reliability in providing service, lessened out-of-service time while crews move to another apparatus for repairs, and increased overall safety of our emergency responses.

The older engines will either join our reserve fleet, be used for training, or surplused according to policy.



*Consider a career in the  
fire service.*

*Watch our website for  
openings!*

[www.centralpiercefirer.org](http://www.centralpiercefirer.org)

### Non-Emergent EMS Care Assistance

The EMS Division successfully referred 162 high utilizers of the 911 call system for services that provide a higher level of assistance to meet their healthcare needs.



*Our citizens' on-going support of the EMS levy affords continuity in the level of emergency care and continues to provide District residents with emergency hospital transportation at no out-of-pocket expense.*





## Emergency Response Operations

The Operations Division oversees three sections—Field Operations, Special Operations teams, and Emergency Medical Services. All suppression firefighters are state-certified Emergency Medical Technicians (EMTs) or Paramedics and are trained to the state standards of firefighting. As our crews get busier and more firefighters are retiring, the recruiting and hiring of new firefighters is a priority.

While responding to emergencies is our priority, when not on calls, personnel spend their time on other critical activities.

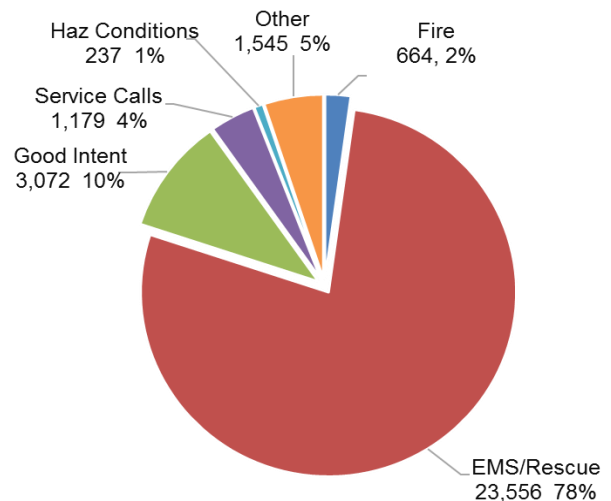
### 911 Call Responses

Maintain stations, apparatus,	Complete required training	Area familiarization	Other routine activities
-------------------------------	----------------------------	----------------------	--------------------------

### FIELD OPERATIONS

Front line personnel responded to 30,253 requests for service through 911 in 2018. Of those calls, 78% were emergency medical-related. CPFR's 12 fire stations are strategically located throughout the fire district with minimum daily staffing of 57 firefighters on duty. Three rotating shifts provide 24/7 coverage to serve community needs.

### 2018 Response Types



### Incident Response Data

TYPE OF RESPONSE	2018	2017	2016
Fire (i.e. structure, vehicle, chimney, cooking, brush/vegetation, rubbish, dumpster)	664	733	613
Emergency Medical Service/Rescue (all medical-related calls, extrication, Special Operations team response)	23,556	23,260	22,898
Good Intent (i.e. no patient/incident found, wrong location, smoke/steam—no fire)	3,072	2,780	2,271
Service Call (i.e. emergency lockout, law enforcement assist, sprinkler/alarm activations, water problem, unauthorized burning)	1,179	1,168	973
Hazardous Condition (i.e. combustible/flammable leak& spills, overpressure/rupture, explosion, power line down, severe weather, biological hazard, Hazardous Team response)	237	311	276
Other (i.e. false alarm, malicious alarm/detector activation, alarm system/detector malfunction)	1,545	1,522	1,517
<b>TOTAL</b>	<b>30,253</b>	<b>29,774</b>	<b>28,558</b>



## Emergency Response Operations

### SPECIAL OPERATIONS TEAMS

CPFR has two special operations teams, **Technical Rescue** and **Hazardous Materials**. Team members participate in additional training in preparation to handle highly complex incidents.



Members of these specialized teams are on duty daily to assist in those special situations. They are also part of a regional response team that includes surrounding fire departments. A number of members participate on a Federal Emergency Management Agency (FEMA) team that deploys to national emergencies.

### EMERGENCY MEDICAL SERVICES (EMS)

The majority of 911 calls we respond to are for emergency medical aid. The EMS Division provides clinical direction and oversight to support the department's EMS operations.

**23,556** EMS/Rescue Calls

**18,607** Medic Unit Responses  
(excludes engine/ladder responses)

**21,923** EMS Patients (some calls have multiple patients)

**10,262** Hospital Transports

#### TOP 10 EMS CALLS

3,879	Falls/Patient Assist
2,603	Breathing Problems
2,218	Chest Pain
1,769	Sick Person
1,397	Altered Level of Consciousness
1,165	Motor Vehicle Accident
995	Abdominal Pain
818	Other Medical
771	Syncope/Unconscious
653	Stroke/CVA



*We are here for you... day or night*



## Training

CPFR strives for excellence and, in order to meet our mission, training of personnel is of utmost importance. The Training Division's responsibility is to develop and provide continuing education with the goal that each firefighter operate at their maximum performance level.

They coordinate a wide-range of educational opportunities to prepare our firefighters to respond to any emergency—whether it be fires, emergency medical calls, hazardous materials, technical rescues, motor vehicle collisions, or other incidents.

As regulations and standards change, training programs, records and district policies must be continually evaluated and updated.

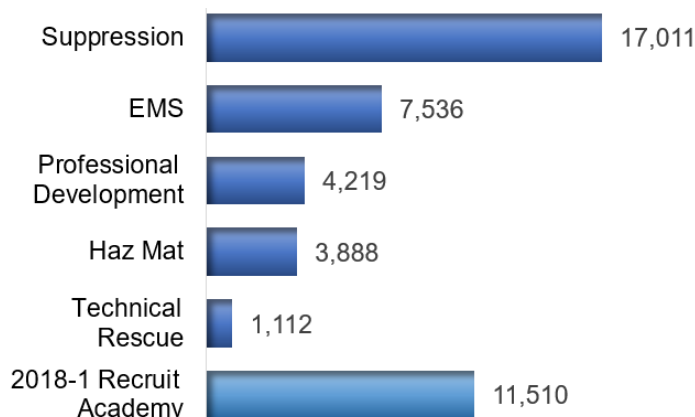
The division conducts on-line classes, regular exercises, live drills, and specialized training to ensure that consistent and effective emergency services continue to be provided to the citizens of Central Pierce.



**127 Average training hours  
per firefighter in 2018**

*"Always training, always learning"*

### 2018 TRAINING BY CATEGORY



### 2018 Training Hours

**33,766** All Suppression Personnel

**11,510** Class 2018-1 Recruit Academy







## Health and Safety

The Health and Safety Division's main focus for 2018 was the development of the Tactical Athlete Program. The partnership with Tactical



**TACTICAL ATHLETE**  
Health & Performance Institute

Athlete Health & Performance Institute (TAHPI) provides rapid care to injured firefighters. The system allows firefighters to have quick access to Orthopedic Surgeons and Physical Therapists. TAHPI is the

firefighters patient advocate and helps them navigate the logistics of their injury. By receiving treatment quickly, the injured firefighter can start the healing process for a quicker return to work.

Central Pierce has made a two year commitment running through 2019 to evaluate the long term effectiveness of this program. We are committed to ensuring that our firefighters are healthy and able to respond to the community's needs.

*"Follow us on Twitter @CPFR\_PIO for breaking emergency / media updates"*

## Logistics

The Logistics Division oversees the planning and maintenance of district facilities, vehicle maintenance and replacement, and procurement and distribution of supplies necessary to meet our mission.

### FACILITIES SECTION

Repair and maintenance of facilities

- ♦ 12 Fire stations
- ♦ 1 Washington State Fairground station
- ♦ 2 Training towers
- ♦ 1 Training center facility
- ♦ 1 Maintenance shop
- ♦ 1 Central receiving location
- ♦ 1 Facilities maintenance technician
- ♦ 1 Ground maintenance technician

### MAINTENANCE SHOP

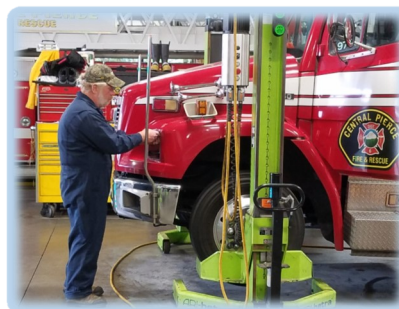
Maintain the fleet of fire apparatus & equipment

- ♦ 8,100 Square foot maintenance facility
- ♦ 6 Full-time mechanics, 1 Part-time mechanic
- ♦ Apparatus and staff vehicle repairs and maintenance
- ♦ Small tools, suppression equipment, and other equipment repairs

### CENTRAL STORES

Procurement and distribution operation

- ♦ Runner van averaged 77 miles daily re-supplying stations with EMS and other supplies
- ♦ 1,443 Station supply orders
- ♦ 1,475 EMS supply orders
- ♦ 3,144 Batteries
- ♦ 171,500 Pairs of medical gloves





## ***Prevention and Education***

The P and E Division's goal is the reduction of property loss, injury and death from falls, fires, accidents, illnesses, drownings, and other preventable causes. This is accomplished through community risk reduction, including public information and education, fire prevention and fire investigation.

### ***PUBLIC INFORMATION AND EDUCATION***

Many types of classes are offered throughout the year:

- Juvenile Fire Setter Intervention Program
- DUI Prevention presentations to area high schools
- Partnership with PLU student nurses to provide senior living complex visits to help reduce 911 calls
- Medical Explorers program to enrich high school students' education in the medical field
- Safe Sitter babysitter training classes for ages 11-14
- Fall prevention classes for seniors
- CPR/First Aid classes
- Fire Extinguisher training
- "Great Escape Contest" teaching 5th graders the importance of working smoke alarms and a home fire escape plan

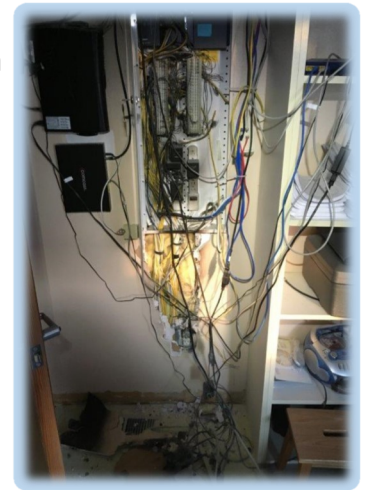


The difference a closed door can make in the event of a fire!

**#CloseBeforeYouDoze**  
**#OurFamilyProtectingYours**

### ***PREVENTION INSPECTION***

Three Deputy Fire Marshals conduct inspections for fire and life safety issues for all business occupancies and permitted events in the City of Puyallup. They document fire code violations such as illegal storage of combustible material, electrical hazards, and ensure that all hazardous materials are handled, used, stored, and permitted as required by the International Fire Code.



### ***FIRE INVESTIGATION***

Deputy Fire Marshals are responsible for the examination of fire scenes within the city limits of Puyallup. This is done primarily by collecting, analyzing and preserving evidence, interviewing witnesses, and testifying in court proceedings.

It is important to investigate the origin and cause of every fire. As trained

Reserve Law Enforcement officers, our DFMs work closely with local police on these issues.





## Prevention and Education

### 2018 PREVENTION AND EDUCATION ACTIVITIES



Public Events  
30



Multi-sport Helmet Fittings  
25



CPR/First Aid Class Graduates  
141



Safe Sitter Students  
84



Various Education Classes  
30



Fire Extinguisher Training Attendees  
194



New Facebook Subscribers  
3,442



Smoke Alarm Installations (including hearing impaired) 108



Knox Box Services  
392



Operational Permits-City of Puyallup  
491



Code Violation Corrections  
985



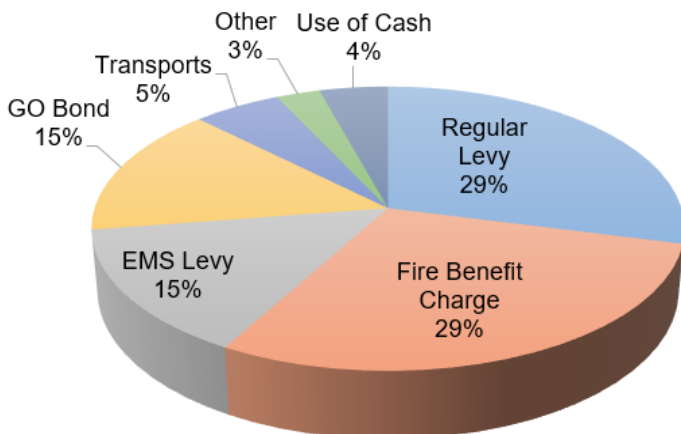
Fire Investigations  
33



Building Inspections  
1,294

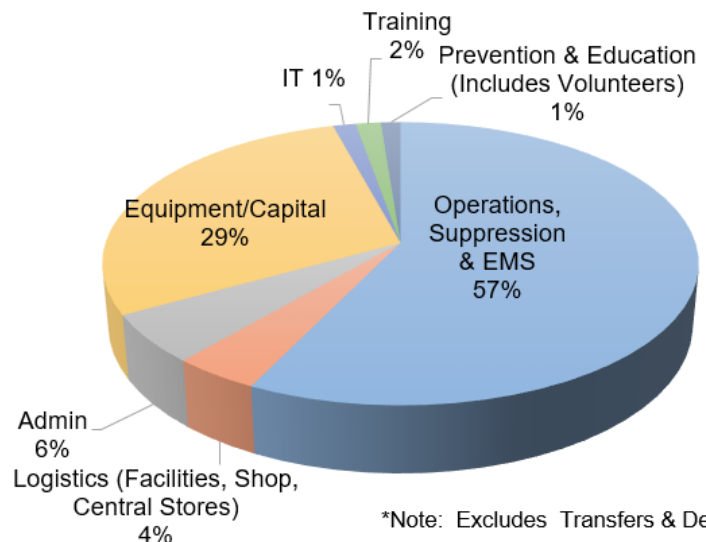
## Budget and Finance

2018 Revenue Budget\*  
\$74,292,803



\* Note: Excludes Transfers & Debt

2018 Expenditures\*  
\$78,150,516



\*Note: Excludes Transfers & Debt





## Community and Government Relations

Central Pierce strives to be an effective and collaborative partner with the community we serve. Our Community and Government Relations Officer (CGRO) attends many Pierce County and Puyallup City planning and council meetings to stay informed of happenings that will affect our community and the fire department. We work hand-in-hand with the Pierce County Sheriffs Department, Puyallup Police Department, and Washington State Patrol. The CGRO is available to attend civic group meetings, HOA events and meetings, and community activities.

Providing timely and accurate information to the public is vital to the mission of Central Pierce Fire & Rescue. Information is released as quickly as possible, often in a variety of formats, to news media and across our social channels, including Twitter, Instagram and Facebook.

Building strong relationships in the community has always been a tradition of Central Pierce. Over the years, countless businesses and non-profit groups have partnered with Central Pierce to provide for the well-being of our community. We appreciate your continued support!



*Lip sync challenge with the Puyallup Police Dept.*

*Thank you,  
supporters, for  
your donations  
to purchase  
additional  
air masks for  
our furry friends!*



*Civic groups, schools and HOA presentations*



*Daily updates on our social media*





## Community Service Volunteers



*Smoke Detector  
Saturday*

*Fire Station Open  
House and  
Pancake Feed*



*Representing CPFR  
at community events*

*Have some free time and looking to make a difference in your community? Consider joining our Community Services Volunteer program. Call us at 253-538-6402 for more information.*

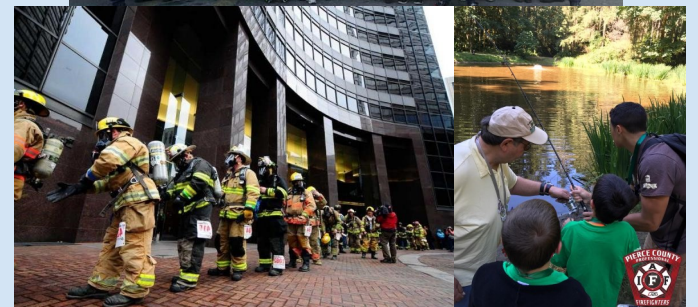
Some of our volunteer activities:

- ♦ Staffing at community events including the Washington State Fair
- ♦ Advisor to Medical Explorer Program
- ♦ Manage Senior care facility gift program and coordinate fundraising events
- ♦ Assist with District's food basket program
- ♦ Coordinate smoke alarm installations for low-income and senior communities
- ♦ Respond to major fires and events to provide support to crews with food and water
- ♦ Operate Safe Sitter® babysitter program
- ♦ Volunteer Chaplains through the Tacoma Pierce County Chaplaincy program

## IAFF Local 726

Off-duty members give back to the community in many ways. Several of their activities in 2018:

- ♦ Raised over \$32,000 benefiting the Muscular Dystrophy Association through Fill-The-Boot
- ♦ Provided 700 coats to local students in need
- ♦ Banquet/Auction raised money to sponsor 14 families throughout the holidays
- ♦ Fundraised and participated in the annual Scott Firefighter Stair Climb to support the Leukemia & Lymphoma Society
- ♦ T-shirts sales supporting breast cancer awareness
- ♦ Partnered with Safeway to provide fire engine shopping carts in the community
- ♦ Supported children affected by cancer at Camp Good Times by volunteering their time at camp
- ♦ Participated at a local Burn Camp for young burn survivors





## **MISSION**

*Effectively respond, continuously improve,  
compassionately serve*

## **VISION**

- ♦ *Dedicated to internal and external customer service*
- ♦ *Committed to professional development*
- ♦ *Innovative and adaptable*
- ♦ *Determined to meet or exceed industry best practices*
- ♦ *Supporting of a culture of health, wellness, and safety*
- ♦ *Committed to systems and processes that are consistent and provide accountability*
- ♦ *Financially sustainable*

## **VALUES**

- ♦ *Commitment to excellence*
- ♦ *Respect*
- ♦ *Trust(worthiness)*
- ♦ *Integrity*
- ♦ *Competence and professionalism*
- ♦ *Compassion and selflessness*

***Follow us on social media:***



@CPFR\_PIO



CPFire



centralpiercefir



centralpiercefir

[www.centralpiercefir.org](http://www.centralpiercefir.org)