



RESPONDER

Message from the Fire Chief



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Dan Olson,
Fire Chief

During 2019, our dedicated staff responded to over 31,589 calls for assistance, an increase of approximately 4.42% over last year. The majority of this increase can be attributed to medical aid calls.

We are extremely thankful for the community support that we receive. Our citizens approved a lid lift in 2019 that will provide financial stability to the district to sustain the life and property-saving services we provide.

We completed many projects in 2019 and prepared for future initiatives to occur in 2020. All of these were addressed to ultimately achieve our mission: **“Effectively Respond, Continuously Improve, Compassionately Serve”**.

We implemented our long awaited CARES Program. CPFR call volume has increased in areas involving requests for service where our citizens have problems that are non-emergent. These types of

911 calls result in decreased availability of our response units when a time-life critical emergency occurs. We have hired a registered nurse to assist these citizens in finding services to meet their actual need.

We are pleased to announce the completion of the new Station 72 on South Hill, Puyallup. This station is an anchor point for planning the future deployment of stations and equipment throughout the district.

CPFR ordered three new engines and two ladder trucks. This investment provides stabilization to a fleet that had become less reliable and simply worn out because of the inability to purchase during the recession.

In December of 2019, CPFR brought home its first accelerant detection dog. His name is Hansel and we are learning how this new member of our team can assist us, our surrounding community, and the ATF (Bureau of Alcohol, Tobacco, Firearms and Explosives) in detecting arson-related fires.

In 2019, CPFR became actively involved

in the Pierce County proposed “Centers and Corridors” change to the central Pierce County area. This proposal effectively creates a high density urban environment, which is a half mile wide and twenty-five miles long.

This creates concerns for population and traffic increases impacting CPFR’s response time to emergencies.

A second component of concern is the urban density infill that is being allowed with small distances between homes being built. Distance is a friend to stop a fire from going from one home to the next, especially if there is wind present.

To address our concerns, we have developed a Capital Facility Plan and recommended Fire Safety regulations. We will continue to stress the impact of the proposal on emergency services delivery.

As we have in the past, CPFR is ready to address any challenges head on and look to the future. Our goal and challenge is to adapt in a way that makes a difference in the lives and safety of the citizens we serve.

History

CPFR, also recognized as Pierce County Fire Protection District No. 6, was created in 1996 through the merger of the Parkland/Midland, Spanaway/Elk Plain, and

Summit/South Hill fire districts. In 2009, Puyallup Fire Department was annexed into our service area. In that same year, Fire District #11, commonly referred to as North Puyallup Fire Department, merged with CPFR. Once the merger took place,

District #11 was dissolved.

CPFR continues to be a fire district, but in December 2018, Pierce County Council approved a legal name change from Pierce County Fire Protection District No. 6 to Central Pierce Fire & Rescue.

#OurFamilyProtectingYours

GOVERNING BODY

Board members are elected by the public to provide administrative oversight, define the long-term vision for the district, set annual budgets, and employ and supervise the Fire Chief. Regular Meetings are held on the 2nd & 4th-Mondays at 5:00 pm at CPFR Headquarters.

Board Agendas and Meeting Minutes are available on our website:

www.centralpiercefirerescue.org

About Your Department/Board of Commissioners

Meetings are open to the public.



Matt Holm, Chair
2018 - 2023



Steve Stringfellow
Vice Chair
2020 - 2025



Rich Coleman
2018 - 2023



Bob Willis
2020 - 2025



Bill Eckroth
2016 - 2021



Julie Door
Ex-Officio/Mayor

Are you following us?



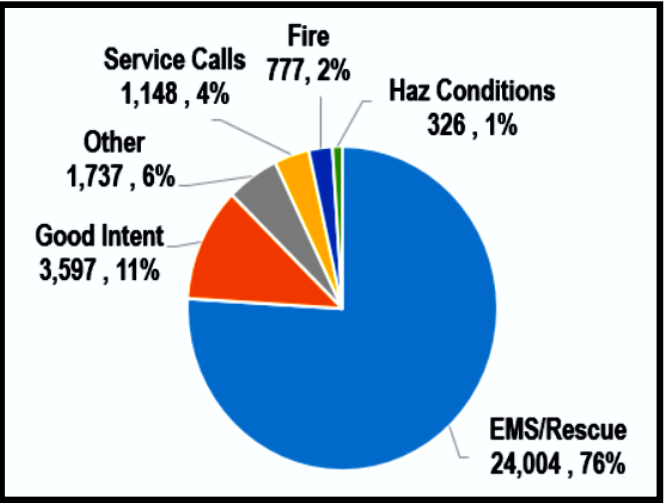
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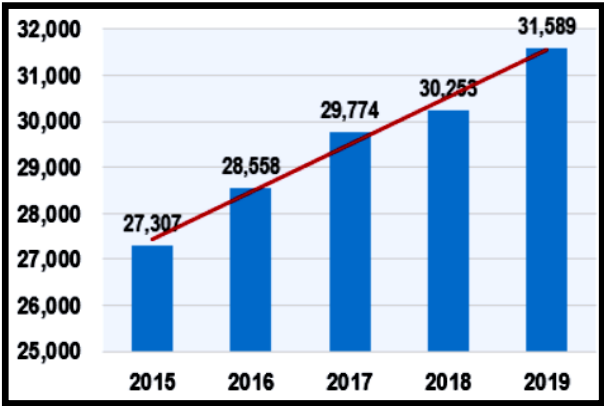
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2019 RESPONSE DATA
TOTAL CALLS FOR SERVICE—31,589

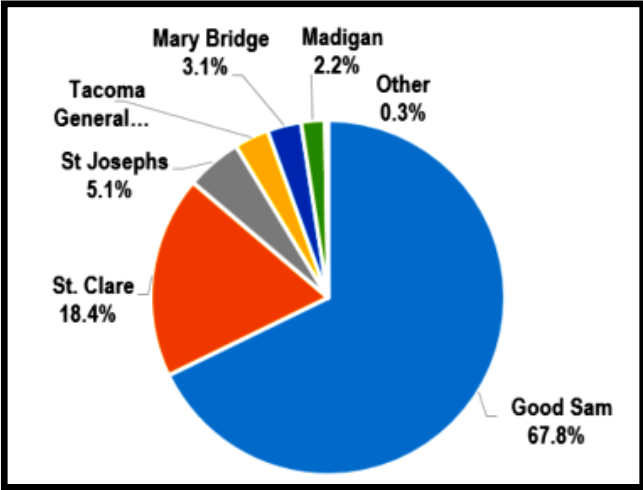


16% INCREASE IN CALLS FOR SERVICE OVER THE LAST FIVE YEARS



- EMS CALLS—24,004
- 24,004 EMS/Rescue Calls - 1.9% Increase over 2018
- 19,506 Medic Unit Responses - 4.8% Increase over 2018

MEDIC UNIT HOSPITAL TRANSPORTS



TOP 5 EMERGENCY MEDICAL CALLS

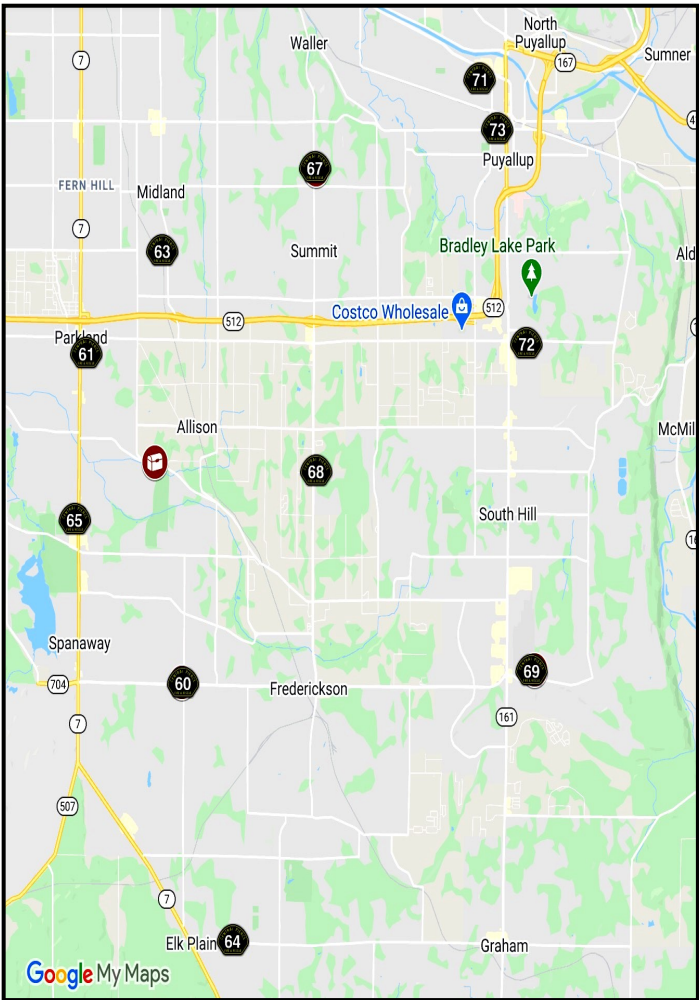
- Cardiac Emergencies (Heart Problems)
- Trauma
- Generalized Weakness
- Respiratory Emergencies (Breathing Problems)
- Patient Assist (Falls, Lift Assists)

Other 2019 Statistics

- 225,450 Population
- 84 Square Miles
- 310 Personnel
 - 257 Fire Suppression
 - 17 Uniformed Day Shift
 - 36 Day Shift Support (includes information technology, mechanics, purchasing, and non-uniformed administration)
- 3 Battalions (A, B, and C Shift)
- 12 Stations Serving 24/7/365
- 57 Firefighters daily staffing
- 31,589 Calls responded to in 2019
- 76% of responses were Medical Aid calls
- 1,060 Fire Safety Inspections

STAFFED STATIONS

- Station 60 17520 22nd Ave. E., Spanaway
- Station 61 100 114th St. S., Parkland
- Station 63 1704 97th St. E., Midland
- Station 64 3421 224th St. E., Elk Plain
- Station 65 301 146th St. S., Spanaway
- Station 67 8005 Canyon Rd. E., Summit
- Station 68 5401 136th St. E., Summit View
- Station 69 17210 110th Ave. E., South Hill
- Station 71 902 7th St. NW, Puyallup
- Station 72 3809 5th St SE, Puyallup
- Station 73 311 W. Pioneer, Puyallup



New Station 72 Building for the Future



New Station 72 located at 3809 5th St. SE in South Hill responded to their first call on August 18, 2020.

Your new station houses:

- 2 medic units with 1 paramedic and 1 firefighter each
- 1 engine with 2 firefighters, 1 officer
- 1 Tiller with 2 firefighters, 1 officer
- 1 Battalion Chief
- 1 Low Acuity Aid Unit with 2 firefighter EMTs



One of our favorite people in Logistics.

Linda Workman brings mail, supplies, uniforms, and other items of need to each of our 11 stations and also delivers items between stations. Without Central Stores and this runner service, we would be without the necessities to do our jobs. Thank you to Pat, Linda, and substitute runners Rich, Hank and Mark.



EMERGENCY MEDICAL SERVICES (EMS)

C.A.R.E.S. Program—The EMS Division’s 2019 focus was the new C.A.R.E.S Program (Community Assistance, Referral and Education Services) implemented in August 2019. CPFR crews can make a referral to our in-house program, after identifying additional patient/family needs during and after a 911 call.

A referral may be triggered due to a high number of calls, utilizing 911 for non-emergent complaints, poor living conditions, social issues,. Request for resources can also be made by a patient or family member. This program is managed by Shelley Rhone, a Registered Nurse Care Manager, who comes to us with an extensive background in case management, and possesses the skills and abilities to assist our citizens in navigating the healthcare system.

The C.A.R.E.S. RN will help connect patients and families to needed resources such as Primary Care and Specialty Care, Home Health Care services, Hospice, Social Support Agencies, and other community resources.



- Our Mission**
Effectively Respond, Continuously Improve, Compassionately Serve
- Our Vision**
- ◆ Dedicated to internal and external customer service
 - ◆ Committed to professional development
 - ◆ Innovative and adaptable
 - ◆ Determined to meet or exceed industry best practices
 - ◆ Supporting of a culture of health, wellness, and safety
 - ◆ Committed to systems and processes that are consistent and provide accountability
 - ◆ Financially sustainable
- Our Values**
- ◆ Commitment to excellence
 - ◆ Respect
 - ◆ Trust (worthiness)
 - ◆ Integrity
 - ◆ Competence and professionalism
 - ◆ Compassion and selflessness




Sunrise Village Community “Trunk or Treat” event

For everyone’s safety,
please remember
“Move to the Right for Sirens and Lights!”

Low Acuity Unit Deployment - CPFR has deployed two aid units to respond broadly across the district in order to pick up calls that are important to our citizens to resolve, but do not have a time-critical element. This initiative, along with the C.A.R.E.S. program, is intended to shore up our emergency response assets’ reliability so they are available when you call. These units are deployed during our peak call volume time period from 7am to 7pm.



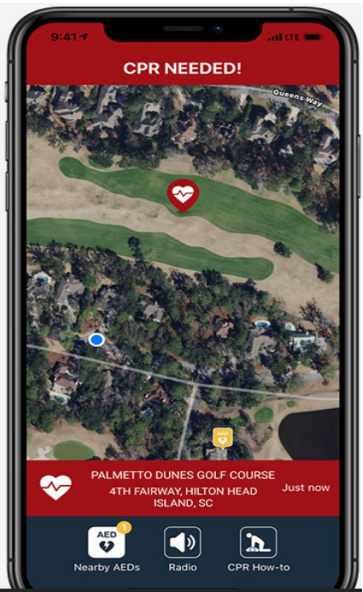
Low Acuity Unit deployment March 2020



www.pulsepoint.org/download

Pulse Point Application —CPFR is proud to have participated in the local roll-out of this new app. CPR-trained citizens download the app and when there is a cardiac event happening nearby, they receive an alert not only telling them where the event is happening but also where the nearest AED (automated external defibrillator) is located.

This allows for a community-based response until first responders arrive. Minutes count in these situations and you can help!





Busy day at Good Samaritan Hospital



Citizen Life Saving Award presentation at Emerald Ridge High School



We appreciate our patients coming back to visit



ATF Canine Officer Hansel

In October of 2019, Deputy Fire Marshal Chris Lorenz trained at the ATF Canine Academy for the acquisition of our own ATF Canine Officer Hansel. Hansel is an accelerant sniffing tool for arson detection. After seven weeks of training, our newest employee joined CPFR. Two days after arrival, Hansel was hard at work and determined an arson fire. ATF Officer Hansel has assisted 2 States, 5 Counties and 29 Agencies. His work has resulted in 10 felony arrests, including 8 fatality fires, three of which were multiple homicides. Needless to say, Officer Hansel has been busy since coming to work at CPFR.



Hansel loves people and is always ready to pose for pictures!

COVID19

2020 has brought on new challenges to Central Pierce Fire with the onset of COVID-19. When the year started, we had great plans for moving forward and implementing new ideas to better serve our community. In March, we sent our support staff home to telecommute due to the mandated lockdown and plans came to an abrupt halt. Our stations and offices were closed to the public and all ancillary services had to be put on hold. CPFR also altered how it managed day-to-day operations. We switched to an Incident Management model that afforded better command and control as best practices changed to respond safely for our citizens and employees. Our operations, how we respond to emergencies, had to be rethought to address the crisis that became a pandemic. Now, because of the risk of infection, our responders respond to all Medical incidents with protective equipment to include a

respirator, gown, eye protection, and gloves. They perform extensive decontamination procedures to assure our citizens’ and employees’ safety. These protective measures implemented early on protected our employees and citizens. CPFR currently has a very low rate of job related exposures.



Today, we still have strict protocols in place with our response measures. We brought back support staff in increments beginning the latter part of June through the middle of July. Projects restarted. Daily disinfecting of all common and personal areas is required. Masks must be worn and adherence to posted occupancy levels is mandatory for social distancing. Stations are still closed to the public and ancillary services still on hold. As the pandemic continues, we are now finding community-based virus transmission occurring with our employees requiring health screenings. If they have any symptoms, they are tested and isolated from work. We are in constant contact with the Pierce County Health Department to assure that our personnel are well and ready to meet the needs of our community. Central Pierce Fire & Rescue stands ready, as always, to effectively respond to emergencies as we remain vigilant and prepared to address the needs of our citizens in this changing environment.

Are you following us?



“Effectively Respond, Continuously Improve, Compassionately Serve”



In memory of Retired Fire Chief Ray Hixon, Assistant Chief Lyle Nicolett and FF Bob Helle. Thank you for your service.